

McCracken County Public Schools

Infinite Campus Support



If you need help with Infinite Campus issues please send an e-mail to:
ic.support@mccracken.kyschools.us and include the following information based on your category.

Parent/Guardians

1. Full Name
2. Date of Birth
3. Name of your student(s)
4. School(s) your child attends
5. Phone number where you can be reached in case of questions
6. Description of your issue, i.e. need account reset, password reminder etc.

Students

1. Full Name
2. Name of school you attend
3. Date of Birth
4. Description of your issue, i.e. need account reset, password reminder etc.

Teachers/Staff

Copy & Paste these lines into your email:

1. Your Name and School
2. Phone number
3. Mac or PC
4. Type of web browser. Such as Internet Explorer, Safari, Mozilla Firefox
5. IP Address
6. Description of your issue. Contain as much detail as possible.